

tomorrow...

Health Check[®]

Terms & Conditions

Product Schedule

This Agreement applies to the product selected at the time of booking. All other terms and conditions are identical regardless of which product is purchased.

Insight - £299

Fee: £299, payable in full at the time of booking

Services: Pre-screening questionnaire, face-to-face doctor consultation, blood analysis, body composition analysis, grip strength test, resting ECG, written electronic personalised report

Health Check - £799

Fee: £799, payable in full at the time of booking

Services: Pre-screening questionnaire, face-to-face doctor consultation, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, written electronic personalised report

Ultimate Health Check - £1,299

Fee: £1,299, payable in full at the time of booking

Services: Pre-screening questionnaire, face-to-face doctor consultation, full body vascular imaging, dynamic blood flow analysis, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, written electronic personalised report

Ultimate Health Check+ - £1,799

Fee: £1,799, payable in full at the time of booking

Services: Pre-screening questionnaire, face-to-face doctor consultation, full body vascular imaging, dynamic blood flow analysis, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, echocardiogram, written electronic personalised report

1. Terms

- 1.1** This Agreement sets out the terms on which Tomorrow Cardiovascular Limited (the 'Company') provides the Services to the Customer.
- 1.2** The Customer should read these terms carefully before confirming their acceptance. If the Customer feels there is a mistake in these terms, they should contact the Company to discuss their concerns.
- 1.3** These terms apply to all one-off Health Check purchases only. Separate terms apply to 24-month membership plans.

2. The Company

- 2.1** The Company is Tomorrow Cardiovascular Limited, registered in England and Wales with company number 03773485, whose registered address is Unit 7a, 29 Regent Street, Knutsford, England, WA16 6GR.
- 2.2** The Customer may contact the Company by telephoning the customer service team on the number shown on the Company's website, or by writing to the address in clause 2.1.
- 2.3** Where the Company needs to contact the Customer, it will do so by telephone or in writing (including email) using the contact details provided by the Customer at the time of booking.

3. Definitions and Interpretation

- 3.1** In this Agreement:
- 'Agreement Date' means the date on which the Customer pays the Fee, which is the date this Agreement is entered into.
- 'Customer' means the individual purchasing the Services.
- 'Fee' means the fee payable for the selected product as set out in the Product Schedule above.
- 'Services' means the health screening services described in the Product Schedule above for the selected product.
- 3.2** References to the singular include the plural and vice versa. References to one gender include all genders.
- 3.3** Any use of the words 'writing' or 'written' in these terms includes emails.

4. Fees and Payment

- 4.1** The total Fee payable is as set out in the Product Schedule for the product selected by the Customer.
- 4.2** The Fee is payable in full at the time of booking. The booking will not be confirmed until payment has been received in full.
- 4.3** Where the Customer is transferring from another product, the total Fee will be adjusted to reflect any amounts already paid, but the total sum owed will be no less than the Fee set out in the Product Schedule.
- 4.4** Any discount applied is at the sole discretion of the Company and will adjust the total Fee accordingly.
- 4.5** If the VAT treatment applicable to the Services changes before the Services are provided, the Company will adjust the Fee to reflect those changes, unless the Customer has already paid in full before the change takes effect.

5. Your Right to Cancel (Cooling-Off Period)

Important: You have the right to cancel this Agreement within 14 days of booking without giving any reason and receive a full refund.

5.1 The Customer has the right to cancel this Agreement within 14 days of the Agreement Date without giving any reason (the 'Cooling-Off Period'). This right is provided under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

5.2 To cancel, the Customer must inform the Company by a clear written statement (for example, by email or letter) before the end of the Cooling-Off Period, using the contact details in clause 2.2.

5.3 If the Customer requests that the Services begin during the Cooling-Off Period and subsequently cancels, a proportionate charge will apply for Services already provided up to the point of cancellation.

5.4 Subject to clause 5.3, the Company will refund any payments received within 14 days of receiving the cancellation notice, using the same payment method as the original transaction.

5.5 The Cooling-Off Period does not affect the Customer's other statutory rights.

6. Services

6.1 In consideration for payment of the Fee, the Company will provide the Services described in the Product Schedule above for the selected product.

6.2 The Company will use reasonable endeavours to reply to the Customer's emails within 7 working days. Where more time is required — particularly for complex queries — the Company will inform the Customer of the delay, the reasons for it, and the expected response date.

6.3 If the Company considers that the Customer should be referred to another professional adviser, it may recommend one. Any fees charged by such an adviser are the Customer's responsibility. The Company does not warrant or represent the quality of any third-party services.

6.4 Any report produced by the Company will be provided to the Customer at the address and/or email provided. If the Customer wishes the Company to send reports to any third party (including the Customer's GP), the Customer must sign a form of authority provided by the Company. The Company reserves the right to refuse to send reports to anyone other than the Customer.

7. Changes to the Services or These Terms

7.1 The Company reserves the right to modify the Services:

- (i) to reflect changes in relevant laws and regulatory requirements; and
- (ii) to implement minor technical adjustments and improvements.

7.2 The Company may make other changes to the Services but will provide the Customer with at least 60 days' prior written notice. Any modified Services will be equivalent in quality and monetary value to those they replace.

7.3 If the Company notifies the Customer of a proposed change under clause 7.2, the Customer may terminate this Agreement by giving 30 days' notice (by telephone or in writing) and will receive a full refund of any fees paid in advance for Services not yet provided.

8. Cancellation or Change of Appointment

8.1 Cancellation or rescheduling of an appointment must be notified to the Company with a minimum of 48 hours' notice.

8.2 If an appointment is cancelled or changed within 48 hours of the scheduled time, or if the Customer does not attend for any reason, the appointment will be lost and cannot be rearranged. A cancellation fee of £150 will be charged. This amount represents a genuine pre-estimate of the costs incurred by the Company as a result of the missed appointment slot.

8.3 The cancellation fee in clause 8.2 does not apply during the Cooling-Off Period set out in clause 5.

9. Delays

9.1 The Company is not responsible for delays outside its control. If the Company's performance of the Services is affected by such an event, it will contact the Customer as soon as possible and take steps to minimise the impact of the delay.

9.2 If there is a risk of substantial delay, the Customer may terminate this Agreement and receive a full refund for any Services paid for but not yet received.

9.3 If the Customer fails to provide information or authorisations required by the Company, or fails to attend any appointment, the Company will not be responsible for any resulting delay or failure to deliver the Services. In these circumstances, the Company reserves the right to charge additional reasonable costs to cover any extra work required.

9.4 The Company may suspend the Services:

- (i) to reflect changes in relevant laws and regulatory requirements;
- (ii) to make changes to the Services as notified to the Customer; or
- (iii) in the event of non-payment of the Fee.

9.5 The Company will notify the Customer in advance of any suspension. If the Services are suspended for the reasons at clause 9.4(i) or (ii) for more than 90 days, the Company will adjust the Fee so that the Customer does not pay for Services while suspended, and the Customer may terminate this Agreement and receive a refund of any amounts paid in advance for Services not yet provided.

9.6 If the Company suspends the Services due to non-payment of the Fee, it will notify the Customer that payment within 30 days will prevent the suspension. The Company will not suspend Services where the Customer disputes the unpaid Fee in good faith. The Company also reserves the right to charge interest on overdue amounts.

10. Termination

10.1 The Customer may cancel this Agreement before the Services have been provided by contacting the Company. Any refund will be subject to the Cooling-Off Period provisions in clause 5 and the cancellation provisions in clause 8.

10.2 The Customer may also terminate this Agreement immediately during the contract term for any of the following reasons and will receive a full refund for any Services not yet provided:

- (i) the Company has notified the Customer of a change to the Services that the Customer does not agree to;
- (ii) the Company has informed the Customer of a pricing or description error and the Customer does not wish to proceed;

- (iii) there is a risk of significant delay due to events outside the Company's reasonable control;
- (iv) the Company suspends the Services for technical reasons for more than 90 days; or
- (v) the Company has committed a fundamental breach of these terms, has been negligent in performing the Services, or is in breach of its statutory duty.

10.3 The Company may terminate this Agreement if:

- (i) the Customer fails to pay the Fee and the amount remains unpaid for more than 30 days after the Company has issued a reminder;
- (ii) the Customer fails to provide information necessary for the Company to provide the Services within a reasonable time; or
- (iii) the Customer fails to attend appointments on repeated occasions.

11. Limitation of Liability

11.1 The Customer acknowledges and accepts that:

- (i) the nature of the Services provided is not without risk; and
- (ii) although the Company will explain the risks associated with the Services and assessment procedures, the Customer is responsible for understanding those risks before consenting to the activities they will be required to undertake.

11.2 If the Company fails to comply with these terms, it will be responsible to the Customer for foreseeable loss and damage caused by the Company breaking this Agreement or failing to provide the Services with reasonable care and skill.

11.3 The Company is not responsible for loss or damage that is not foreseeable. Loss or damage is foreseeable if it is obvious that it will happen, or if both parties knew it might happen at the time this Agreement was entered into.

11.4 Nothing in these terms limits or excludes the Company's liability for: death or personal injury caused by negligence; fraud or fraudulent misrepresentation; or breach of the Customer's statutory rights in relation to the Services.

11.5 The Services are provided for personal and private use only. If the Customer uses the Services for any commercial, business or resale purpose, the Company will have no liability for any loss of profit, loss of business, business interruption or loss of business opportunity.

12. Conduct

Customer

12.1 The Customer must use the Services in accordance with any advice provided by the Company's representatives and any notices displayed at the Company's premises.

12.2 The Customer is required to behave in a reasonable and courteous manner when attending the Company's premises. The Company may refuse to provide the Services and/or terminate this Agreement if it reasonably considers that the Customer has acted in a manner detrimental to the welfare or reputation of the Company, its employees or subcontractors. If the Company terminates this Agreement on these grounds, it shall retain all monies paid up to and including the date of termination.

Company

12.3 If the Customer has any questions or complaints about the Services or any Company representative, they should contact the Company by telephone or in writing using the details on the Company's website.

13. Personal Data

13.1 The Company will process the Customer's personal data in accordance with the Company's Privacy Policy, available at: <https://www.tomorrowwellness.com/privacy-policy/>

13.2 The Customer consents to the Company sharing their personal data with third parties where necessary for the provision of the Services, including:

- (i) to collect payments from the Customer;
- (ii) to instruct third parties to recover unpaid Fees;
- (iii) to assign any debt owed to the Company; and
- (iv) to obtain information from a credit reference agency where the Company provides credit to the Customer.

14. Miscellaneous

14.1 The Customer is responsible for informing the Company of any change in their personal details or health that may be relevant to the Services.

14.2 The Company may transfer its rights and obligations under this Agreement to another organisation. The Company will inform the Customer if it intends to do so, and will ensure the transfer does not affect the Customer's rights. If the Customer does not agree to the transfer, they may notify the Company within 30 days of being informed, and the Company will refund any payments made in advance for Services not yet provided.

14.3 This Agreement is between the Customer and the Company only. No other person has any rights to enforce its terms.

14.4 If any court or relevant authority decides that any part of this Agreement is unlawful, the remaining clauses will continue in full force and effect.

14.5 If the Company does not immediately enforce any right under this Agreement, or delays in taking action in respect of a breach, that does not mean the Customer is relieved of their obligations or prevent the Company from taking action at a later date.

14.6 This Agreement is governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any dispute arising under it.

Document version: January 2026 | Applies to all one-off bookings made on or after this date.