

tomorrow...

Health Check[®]

Annual

Terms & Conditions

Membership Schedule

This Agreement applies to the membership tier selected at the time of booking, as set out below. All other terms and conditions are identical across all tiers.

Health Check Annual - £59 per month

Initial payment: £118 at time of booking

Direct debit: 22 payments of £59 per month, beginning the month following the first appointment

Total plan cost: £1,416 over 24 months

Services included: 0 months: Health Check screening (Pre-screening questionnaire, face-to-face doctor consultation, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, written electronic personalised report). 12 months: Repeat Health Check screening. 6 months and 18 months: Nurse-led insight appointment (resting ECG, body composition, blood pressure)

Ultimate Health Check Annual - £99 per month

Initial payment: £198 at time of booking

Direct debit: 22 payments of £99 per month, beginning the month following the first appointment

Total plan cost: £2,376 over 24 months

Services included: 0 months: Ultimate Health Check screening (Pre-screening questionnaire, face-to-face doctor consultation, full body vascular imaging, dynamic blood flow analysis, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, written electronic personalised report). 12 months: Repeat Ultimate Health Check screening. 6 months and 18 months: Nurse-led insight appointment (resting ECG, body composition, blood pressure)

Ultimate Health Check+ Annual - £139 per month

Initial payment: £278 at time of booking

Direct debit: 22 payments of £139 per month, beginning the month following the first appointment

Total plan cost: £3,336 over 24 months

Services included: 0 months: Ultimate Health Check+ screening (Pre-screening questionnaire, face-to-face doctor consultation, full body vascular imaging, dynamic blood flow analysis, blood analysis, body composition analysis, grip strength test, cardiopulmonary exercise testing, stress ECG, echocardiogram, written electronic personalised report). 12 months: Repeat Ultimate Health Check+ screening. 6 months and 18 months: Nurse-led insight appointment (resting ECG, body composition, blood pressure)

1. Terms

- 1.1** This Agreement sets out the terms on which Tomorrow Cardiovascular Limited (the 'Company') provides the Services to the Subscriber.
- 1.2** The Subscriber should read these terms carefully before confirming their acceptance. If the Subscriber feels there is a mistake in these terms, they should contact the Company to discuss their concerns.
- 1.3** These terms apply to 24-month membership plans only. Separate terms apply to one-off Health Check purchases.

2. The Company

- 2.1** The Company is Tomorrow Cardiovascular Limited, registered in England and Wales with company number 03773485, whose registered address is Unit 7a, 29 Regent Street, Knutsford, England, WA16 6GR.
- 2.2** The Subscriber may contact the Company by telephoning the customer service team on the number shown on the Company's website, or by writing to the address in clause 2.1.
- 2.3** Where the Company needs to contact the Subscriber, it will do so by telephone or in writing (including email) using the contact details provided by the Subscriber at the time of booking.

3. Definitions and Interpretation

- 3.1** In this Agreement:

'Agreement Date' means the date on which the Subscriber pays the Initial Payment, which is the date this Agreement is entered into.

'Initial Payment' means the upfront payment made at the time of booking as set out in the Membership Schedule, which forms part of the Total Plan Cost.

'Direct Debit Payments' means the 22 monthly payments made by direct debit as set out in the Membership Schedule.

'Total Plan Cost' means the full amount payable over the 24-month plan, comprising the Initial Payment plus all Direct Debit Payments, as set out in the Membership Schedule.

'Service Commencement Date' means the date of the Subscriber's first appointment, from which the 24-month plan runs and Direct Debit Payments begin.

'Initial Period' means the 24 calendar months beginning on the Service Commencement Date.

'Services' means the health screening and monitoring services to be provided by the Company during the Initial Period as described in the Membership Schedule.

'Subscriber' means the individual who has entered into this Agreement.

- 3.2** References to the singular include the plural and vice versa. References to one gender include all genders.

- 3.3** Any use of the words 'writing' or 'written' in these terms includes emails.

4. Fees and Payment

- 4.1** The Total Plan Cost is as set out in the Membership Schedule for the tier selected by the Subscriber.
- 4.2** Payment is structured as follows:
- (i) The Initial Payment is payable in full at the time of booking. The booking will not be confirmed until this payment has been received.

- (ii) The remaining balance, as set out in the Membership Schedule, is payable by 22 monthly direct debit payments beginning on the 1st of the month following the Service Commencement Date.

4.3 The Initial Payment forms part of the Total Plan Cost and is not an additional charge or deposit. Together with the Direct Debit Payments, it makes up the full 24-month cost of the plan.

4.4 The direct debit mandate must be set up by the Subscriber at or before their first appointment. The Company will provide instructions for doing so via GoCardless at that time.

4.5 The Fees will be fixed for the duration of the Initial Period and will not change unless agreed in writing between the parties.

4.6 Where the Subscriber is transferring from another product, the Total Plan Cost will be adjusted to reflect any amounts already paid, but the total sum owed will be no less than the Total Plan Cost set out in the Membership Schedule.

4.7 Any discount applied is at the sole discretion of the Company and will adjust the Total Plan Cost accordingly.

4.8 If the VAT treatment applicable to the Services changes before the Services are provided, the Company will adjust the Fees to reflect those changes, unless the Subscriber has already paid in full before the change takes effect.

5. Your Right to Cancel (Cooling-Off Period)

Important: You have the right to cancel this Agreement within 14 days of booking without giving any reason. If you cancel within this period, your Initial Payment will be refunded in full provided no services have been delivered.

5.1 The Subscriber has the right to cancel this Agreement within 14 days of the Agreement Date without giving any reason (the 'Cooling-Off Period'). This right is provided under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013.

5.2 To cancel, the Subscriber must inform the Company by a clear written statement (for example, by email or letter) before the end of the Cooling-Off Period, using the contact details in clause 2.2.

5.3 If the Subscriber's first appointment takes place during the Cooling-Off Period and the Subscriber subsequently cancels, a proportionate charge will apply for any Services already delivered up to the point of cancellation.

5.4 Subject to clause 5.3, the Company will refund the Initial Payment within 14 days of receiving the cancellation notice, using the same payment method as the original transaction.

5.5 The Cooling-Off Period does not affect the Subscriber's other statutory rights.

6. Plan Duration and Commencement

6.1 This Agreement is entered into on the Agreement Date. However, the 24-month plan and the Subscriber's entitlement to Services will begin on the Service Commencement Date — that is, the date of the Subscriber's first appointment.

6.2 The Initial Period runs for 24 full calendar months from the Service Commencement Date.

6.3 If the Subscriber books in advance of their first appointment, the period between the Agreement Date and the Service Commencement Date does not form part of the 24-month plan and does not reduce the Subscriber's entitlement to Services.

7. Auto-Renewal

Important: This plan will automatically renew for a further 24 months unless you opt out. You will be asked to confirm your auto-renewal preference at your first appointment.

7.1 Unless the Subscriber opts out, this Agreement will automatically renew at the end of the Initial Period for a further 24-month period on the same terms (the 'Renewal Period'). The monthly fee during the Renewal Period will be confirmed in writing at least 90 days before the end of the Initial Period.

7.2 The Company will write to the Subscriber no later than 90 days before the end of the Initial Period to remind them that the plan is due to renew and to confirm the fee applicable to the Renewal Period. This reminder will include clear instructions on how to opt out.

7.3 At the time of the Subscriber's first appointment, the Subscriber will be asked to confirm their auto-renewal preference in writing. The Subscriber may:

- (i) confirm that they are happy for the plan to auto-renew at the end of the Initial Period; or
- (ii) opt out of auto-renewal at that point, in which case the Agreement will expire at the end of the Initial Period without further action required.

7.4 Regardless of the preference recorded at the first appointment, the Subscriber may change their mind at any time by notifying the Company in writing. To prevent auto-renewal, written notice must be received by the Company no later than 30 days before the end of the Initial Period.

7.5 During any Renewal Period, the Subscriber may terminate the Agreement by giving 30 days' written notice. The Agreement will continue until the end of the notice period.

7.6 Cancelling a direct debit does not constitute written notice of termination. The Agreement remains in force until formal written notice has been given and acknowledged by the Company.

8. Missed or Stopped Payments

8.1 If the Subscriber does not pay a Direct Debit Payment when it falls due, the Company will write to the Subscriber to notify them. If the Subscriber is paying by direct debit, the Company will attempt to collect the missed payment again later in the same month.

8.2 If the second collection attempt is unsuccessful but the direct debit mandate remains in force, the Company will attempt to collect both the missed payment and the current month's payment in the following month.

8.3 If the Subscriber falls behind with payments for more than 30 days, the Company reserves the right to charge an administration fee of £75. A further administration fee of £10 may be charged for each subsequent missed payment.

8.4 The Company may refer any missed payments — including future payments due under this Agreement — to a debt collection agency. In the event of termination for non-payment, all remaining payments due under the plan become immediately payable as a debt to the Company.

8.5 The Subscriber agrees to indemnify the Company for any reasonable costs or disbursements incurred in recovering outstanding amounts.

8.6 Cancelling a direct debit does not end this Agreement. The Subscriber remains liable for all payments due under the plan until the Agreement is formally terminated in accordance with these terms.

9. Services

9.1 In consideration for payment of the Total Plan Cost, the Company will provide the Services described in the Membership Schedule for the selected tier, delivered at the intervals set out in that schedule.

9.2 The Company will use reasonable endeavours to reply to the Subscriber's emails within 7 working days. Where more time is required — particularly for complex queries — the Company will inform the Subscriber of the delay, the reasons for it, and the expected response date.

9.3 If the Company considers that the Subscriber should be referred to another professional adviser, it may recommend one. Any fees charged by such an adviser are the Subscriber's responsibility. The Company does not warrant or represent the quality of any third-party services.

9.4 Any report produced by the Company will be provided to the Subscriber at the address and/or email provided. If the Subscriber wishes the Company to send reports to any third party (including the Subscriber's GP), the Subscriber must sign a form of authority provided by the Company. The Company reserves the right to refuse to send reports to anyone other than the Subscriber.

10. Changes to the Services or These Terms

10.1 The Company reserves the right to modify the Services:

- (i) to reflect changes in relevant laws and regulatory requirements; and
- (ii) to implement minor technical adjustments and improvements.

10.2 The Company may make other changes to the Services but will provide the Subscriber with at least 60 days' prior written notice. Any modified Services will be equivalent in quality and monetary value to those they replace.

10.3 If the Company notifies the Subscriber of a proposed change under clause 10.2, the Subscriber may terminate this Agreement by giving 30 days' notice (by telephone or in writing) and will receive a full refund of any fees paid in advance for Services not yet provided.

11. Cancellation or Change of Appointment

11.1 Cancellation or rescheduling of an appointment must be notified to the Company with a minimum of 48 hours' notice.

11.2 If an appointment is cancelled or changed within 48 hours of the scheduled time, or if the Subscriber does not attend for any reason, the appointment will be lost and cannot be rearranged. A cancellation fee of £150 will be charged. This amount represents a genuine pre-estimate of the costs incurred by the Company as a result of the missed appointment slot.

11.3 The cancellation fee in clause 11.2 does not apply during the Cooling-Off Period set out in clause 5.

12. Delays

12.1 The Company is not responsible for delays outside its control. If the Company's performance of the Services is affected by such an event, it will contact the Subscriber as soon as possible and take steps to minimise the impact of the delay.

12.2 If there is a risk of substantial delay, the Subscriber may terminate this Agreement and receive a full refund for any Services paid for but not yet received.

12.3 If the Subscriber fails to provide information or authorisations required by the Company, or fails to attend any appointment, the Company will not be responsible for any resulting delay or failure to deliver the Services. In these circumstances, the Company reserves the right to charge additional reasonable costs to cover any extra work required.

12.4 The Company may suspend the Services:

- (i) to reflect changes in relevant laws and regulatory requirements;
- (ii) to make changes to the Services as notified to the Subscriber; or
- (iii) in the event of non-payment of fees.

12.5 The Company will notify the Subscriber in advance of any suspension. If the Services are suspended for the reasons at clause 12.4(i) or (ii) for more than 90 days, the Company will adjust the fees so that the Subscriber does not pay for Services while suspended, and the Subscriber may terminate this Agreement and receive a refund of any amounts paid in advance for Services not yet provided.

12.6 If the Company suspends the Services due to non-payment, it will notify the Subscriber that payment within 30 days will prevent the suspension. The Company will not suspend Services where the Subscriber disputes the unpaid fees in good faith. The Company also reserves the right to charge interest on overdue amounts.

13. Termination

Subscriber Termination

13.1 The Subscriber may cancel this Agreement before the Services have begun by contacting the Company. Any refund will be subject to the Cooling-Off Period provisions in clause 5.

13.2 During the Initial Period, the Subscriber may not terminate this Agreement early except for the reasons set out in clause 13.3. If the Subscriber cancels their direct debit without formally terminating the Agreement, all remaining payments due under the plan become immediately payable.

13.3 The Subscriber may terminate this Agreement immediately during the Initial Period for any of the following reasons and will receive a full refund for any Services not yet provided:

- (i) the Company has notified the Subscriber of a change to the Services that the Subscriber does not agree to;
- (ii) the Company has informed the Subscriber of a pricing or description error and the Subscriber does not wish to proceed;
- (iii) there is a risk of significant delay due to events outside the Company's reasonable control;
- (iv) the Company suspends the Services for technical reasons for more than 90 days; or
- (v) the Company has committed a fundamental breach of these terms, has been negligent in performing the Services, or is in breach of its statutory duty.

13.4 To prevent auto-renewal at the end of the Initial Period, the Subscriber must give written notice to the Company no later than 30 days before the end of the Initial Period. See clause 7 for full details of auto-renewal.

13.5 During any Renewal Period, the Subscriber may terminate the Agreement by giving 30 days' written notice at any time.

Company Termination

13.6 The Company may terminate this Agreement if:

- (i) the Subscriber fails to pay fees when due and the amount remains unpaid for more than 30 days after the Company has issued a reminder;
- (ii) the Subscriber fails to provide information necessary for the Company to provide the Services within a reasonable time; or
- (iii) the Subscriber fails to attend appointments on repeated occasions.

13.7 In the event that the Company terminates this Agreement due to non-payment, all fees remaining under the Agreement shall become immediately payable as a debt to the Company. The Company reserves the right to instruct third parties to recover outstanding amounts and to assign the debt to a third party.

13.8 The Company may also terminate this Agreement if it reasonably considers that the Subscriber has acted in a manner detrimental to the welfare or reputation of the Company, its employees or subcontractors. In this event, the Company shall retain all monies paid up to and including the date of termination.

14. Limitation of Liability

14.1 The Subscriber acknowledges and accepts that:

- (i) the nature of the Services provided is not without risk; and
- (ii) although the Company will explain the risks associated with the Services and assessment procedures, the Subscriber is responsible for understanding those risks before consenting to the activities they will be required to undertake.

14.2 If the Company fails to comply with these terms, it will be responsible to the Subscriber for foreseeable loss and damage caused by the Company breaking this Agreement or failing to provide the Services with reasonable care and skill.

14.3 The Company is not responsible for loss or damage that is not foreseeable. Loss or damage is foreseeable if it is obvious that it will happen, or if both parties knew it might happen at the time this Agreement was entered into.

14.4 Nothing in these terms limits or excludes the Company's liability for: death or personal injury caused by negligence; fraud or fraudulent misrepresentation; or breach of the Subscriber's statutory rights in relation to the Services.

14.5 The Services are provided for personal and private use only. If the Subscriber uses the Services for any commercial, business or resale purpose, the Company will have no liability for any loss of profit, loss of business, business interruption or loss of business opportunity.

15. Conduct

Subscriber

15.1 The Subscriber must use the Services in accordance with any advice provided by the Company's representatives and any notices displayed at the Company's premises.

15.2 The Subscriber is required to behave in a reasonable and courteous manner when attending the Company's premises. The Company may refuse to provide the Services and/or terminate this Agreement if it reasonably considers that the Subscriber has acted in a manner detrimental to the welfare or reputation of the Company, its employees or subcontractors.

Company

15.3 If the Subscriber has any questions or complaints about the Services or any Company representative, they should contact the Company by telephone or in writing using the details on the Company's website.

16. Personal Data

16.1 The Company will process the Subscriber's personal data in accordance with the Company's Privacy Policy, available at: <https://www.tomorrowwellness.com/privacy-policy/>

16.2 The Subscriber consents to the Company sharing their personal data with third parties where necessary for the provision of the Services, including:

- (i) to collect payments from the Subscriber;
- (ii) to set up and manage direct debit payments via GoCardless;
- (iii) to instruct third parties to recover unpaid fees;
- (iv) to assign any debt owed to the Company; and
- (v) to obtain information from a credit reference agency where the Company provides credit to the Subscriber.

17. Miscellaneous

17.1 The Subscriber is responsible for informing the Company of any change in their personal details or health that may be relevant to the Services.

17.2 The Company may transfer its rights and obligations under this Agreement to another organisation. The Company will inform the Subscriber if it intends to do so, and will ensure the transfer does not affect the Subscriber's rights. If the Subscriber does not agree to the transfer, they may notify the Company within 30 days of being informed, and the Company will refund any payments made in advance for Services not yet provided.

17.3 This Agreement is between the Subscriber and the Company only. No other person has any rights to enforce its terms.

17.4 If any court or relevant authority decides that any part of this Agreement is unlawful, the remaining clauses will continue in full force and effect.

17.5 If the Company does not immediately enforce any right under this Agreement, or delays in taking action in respect of a breach, that does not mean the Subscriber is relieved of their obligations or prevent the Company from taking action at a later date.

17.6 This Agreement is governed by English law and the courts of England and Wales shall have exclusive jurisdiction over any dispute arising under it.

Document version: January 2026 | Applies to all membership plans commencing on or after this date.